

Online Vs Offline classes (Painpoints & Goodpoints)

Comfortable & Handy

Online Classes can be revisited anytime

Very comfortable as I can set it according to my study moods

On-demand classes for college goers helps them to balance between class timing and study. Can study during transit.

Online classes provide everything at one place and you can use it at your own comfortable pace

A class which is available to my back & call is good to utilize my time that I get between my work and on weekends

I can sit back at home and do not worry about contracting an disease in onk classes

COVID has made online classes integral. Specially safety wise.

What could be better than continuing your studies without the fear of the pandemic.

On-demand classes the best for working professional as we can utilize the transit time

Comfortable as I can reduce it according to my situation & mood.

If I miss something during the lecture I can revisit it as it is anytime

Online classes are handy as available on phone

COVID Saviour

COVID has definitely increased the need for online classes. Much safer.

PainPoint: Query Resolution

1 to 1 query resolution with teacher is lacking in online classes.

Offline classes has direct opportunity to ask queries

I can get my query resolved in person in offline classes & the resolution is instant and not delayed

As far as queries are concerned, online classes are not that efficient. There is a delay and ambiguity.

Hasslefree Access

Organisation & Structure

Not organised and so one has to look through all the material

The classes should be organised topic wise.

small topic wise classes are preferable.

Easily accessible topic wise seggration of classes help a lot in saving time.

The insights app is not user-friendly and very hoch-poch. A well organized app can go a long way and user does not waste time.

Insightsonindia app is clumsy. It is very difficult to find required material.

User Account Access

Login tab is not easily accessible, forgets how to reach there

Frustrated- OTP not received the 1st time. Recurrent problem. Prefer option for login through password also

Course Materials / offline access

pdf downloads

Knowing that you have pdfs of the lecture helps you to focus more on what is being taught than getting diverted while jotting it down

Pdf downloads can be stored and used later for reference.

Ready made lecture notes saves me the time I would invest in making my own notes I can anytime add new information, if any, in the same notes

Alternatives to video lessons

prefers small audio lessons like podcasts to listen to during office breaks

Podcasts consume less data than videos so can be a better option during transit

A monthly targetted quizzes with a detailed solution in pdf format will be helpful

Quizzes

Weekly quizzes were preferred. The correct answers and the score should be shown immediately

Daily tests are not taken seriously monthly tests make me complacent. It is best to take a test every week. It keeps me on toes

Knowing your mistakes immediately after a test helps to retain the concepts better

Query Resolution & Discussion Forums

Discussion Forums

Not all doubts are attended by the teachers in discussion forums or comments section

Sometimes days go by till someone notices your query and responds. Their speed & quality of hearing dampens due to this

Forums are more like fish market with no authenticity of the answers

Discussion forum with other students is required to judge your own state of preparation.

Students(peers) do answer each other, but there is no one to confirm what is the right answer for the same

Discussion forums do sometimes help to resolve certain small & simple doubts or confusions

Discussion forums are good to get new insights

1to1 interaction with teachers

If I can ask a query directly with teacher, online classes will make me feel like offline classes with added comfort.

Sometimes you need direct intervention of teachers on certain doubts regarding a topic

Query resolution is difficult. Often the doubts in comments are missed out by teachers

A one to one interaction with teachers or at least someone to review the answer of students can help a lot.

either message/ call can help in case of direct query resolutions with teachers

Motivational Features

Targets & Progress Reports

Customised and adjustable targets are good to achieve results on time

Self Study require strict discipline, targets provided by app can go a long way, a little customization is okay

It might sound stupid but knowing that I have completed something in return I am awarded something, even if it is trivial, keeps me going

Largely follow app's targets, with a little customization

followed own time table, app targets are only for reference

Streaks & Targets help to stay on track

Progress report Motivates. Pat on back encourages to stay put

Duolingo is an app, they provide daily goals and a progress bar that motivates me a lot

Comparison with peers

Need for comparative data with other students like we have in college can bring a feel of competition

Comparison with top scorer can motivate to work harder

Getting to know how much I lag in comparison to a topper makes me want to push myself harder

App Vs Youtube videos

What is the point of youtube classes, if I am paying for it and watching while anyone else can watch it for free?

an app experience for the same offline class which is paid and personalised is anytime better than random videos on youtube

If I am paying for a course, I would like it to be personalised.

Miscellaneous

Hours most active

Study hours: Morning/ Evenings after college. On weekends longer duration

Weekends are best for studying

Transits in morning and evening. On weekends mostly